

## HOW TO ACCESS INFORMATION ON THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S WEBSITE ABOUT FOREIGN RECALLS PERFORMED BY TOYOTA ENTITIES INVOLVING VEHICLES THAT ARE IDENTICAL OR SUBSTANTIALLY SIMILAR TO TOYOTA VEHICLES SOLD OR OFFERED FOR SALE IN THE UNITED STATES

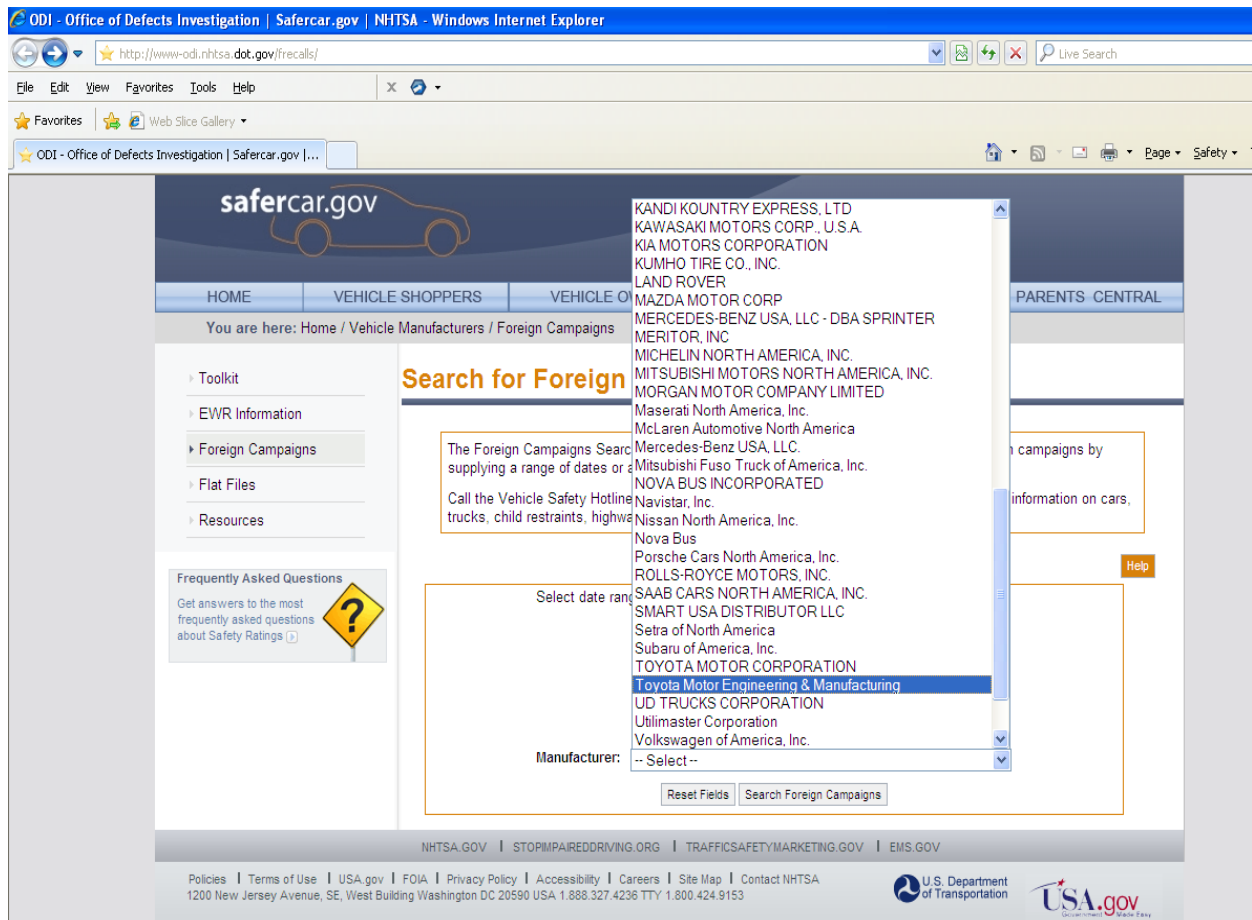
The National Highway Traffic Safety Administration (“NHTSA”) provides information about foreign recalls (also called “foreign campaigns”) involving vehicles that are identical or substantially similar to vehicles sold or offered for sale in the United States. To access the information, click on this link: <http://www-odi.nhtsa.dot.gov/frecalls/>.

Your browser should take you to a page that looks like this:

The screenshot shows the safercar.gov website interface. At the top, there is a navigation menu with options: HOME, VEHICLE SHOPPERS, VEHICLE OWNERS, VEHICLE MANUFACTURERS, and PARENTS CENTRAL. Below the menu, a breadcrumb trail reads: You are here: Home / Vehicle Manufacturers / Foreign Campaigns. The main content area is titled "Search for Foreign Campaigns" and contains a text box explaining the search engine's capabilities and a call to action to call the Vehicle Safety Hotline. Below this is a search form with the following fields: "NHTSA Received date range:" with "From:" and "To:" sub-fields, each containing dropdown menus for Month, Day, and Year. The "To:" field is pre-filled with "Jan", "15", and "2013". Below the date range fields is a "Manufacturer:" dropdown menu with "-- Select --" as the current selection. An arrow points to this dropdown menu. At the bottom of the search form are "Reset Fields" and "Search Foreign Campaigns" buttons. The footer of the page includes links to NHTSA.GOV, STOPIMPAIREDDRIVING.ORG, TRAFFICSAFETYMARKETING.GOV, and EMS.GOV.

On that page, NHTSA provides a search tool that uses pull-down menus. To access applicable foreign recalls of Toyota, Lexus, and other vehicles in the Toyota family of brands, use the pull-down menu next to the word “Manufacturer.” There, you’ll see two Toyota entities listed: Toyota Motor Corporation and Toyota Motor Engineering & Manufacturing. Generally,

the more recent foreign campaigns can be found when you select Toyota Motor Engineering & Manufacturing. (To see a complete list of the Toyota foreign recalls on NHTSA's website, you'll need to do searches under both those entities' names). To select one of these entities to view, click on the pull down menu, scroll down, and select the entity whose recalls you want to see:



Then select the “Search Foreign Campaigns button”:

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The main content area is titled "Search for Foreign Campaigns". It contains a text box explaining the search engine's purpose: "The Foreign Campaigns Search Engine will allow searches of current and past NHTSA foreign campaigns by supplying a range of dates or a specific manufacturer. Call the Vehicle Safety Hotline toll free at (888) 327-4236 to report safety defects or to obtain information on cars, trucks, child restraints, highway or traffic safety."

Below the text is a search form with the following fields:

- NHTSA Received date range:**
  - From:** Month (dropdown), Day (dropdown), Year (dropdown)
  - To:** Jan (dropdown), 15 (dropdown), 2013 (dropdown)
- Manufacturer:** Toyota Motor Engineering & Manufacturing (dropdown)

At the bottom of the form are two buttons: "Reset Fields" and "Search Foreign Campaigns". A tooltip with the text "Search for Foreign Campaigns by Date and/or Manufacturer" is positioned over the "Search Foreign Campaigns" button, with an arrow pointing to it from below the page.

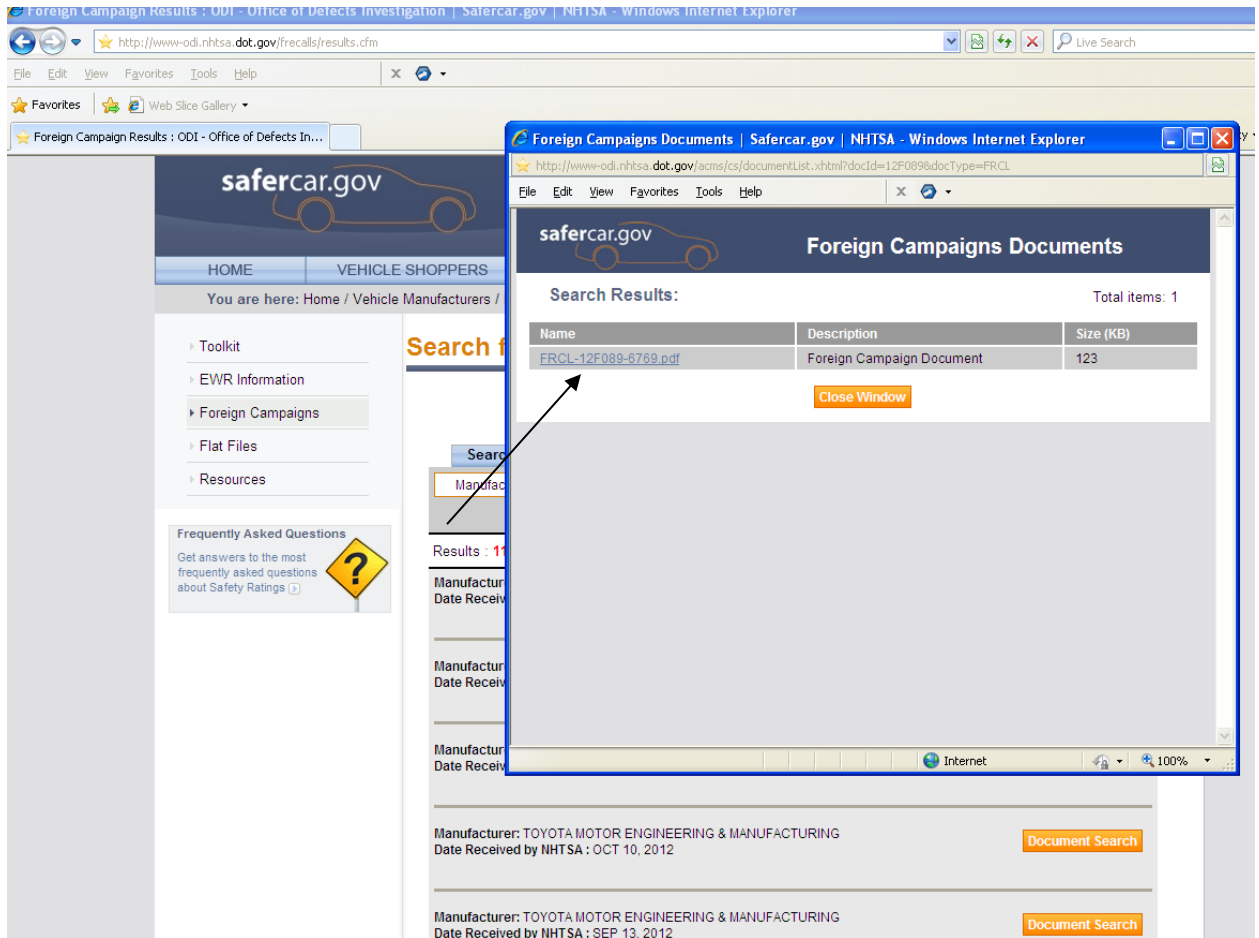
The footer of the page includes various links and logos, including NHTSA.GOV, STOPIMPAIREDDRIVING.ORG, TRAFFICSAFETYMARKETING.GOV, EMS.GOV, U.S. Department of Transportation, and USA.gov.

The next screen provides a window listing the foreign campaigns reported by the entity that you selected. Although NHTSA provides the date of each report on this list, it does not identify the particular vehicles covered by the report. You can obtain more information about a specific campaign by clicking on the “Document Search” button:

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Manufacturer	Date Received by NHTSA	Action
TOYOTA MOTOR ENGINEERING & MANUFACTURING	DEC 13, 2012	Document Search
TOYOTA MOTOR ENGINEERING & MANUFACTURING	NOV 14, 2012	Document Search
TOYOTA MOTOR ENGINEERING & MANUFACTURING	NOV 14, 2012	Document Search
TOYOTA MOTOR ENGINEERING & MANUFACTURING	OCT 10, 2012	Document Search
TOYOTA MOTOR ENGINEERING & MANUFACTURING	SEP 13, 2012	Document Search
TOYOTA MOTOR ENGINEERING & MANUFACTURING	AUG 09, 2012	Document Search

That will take you to the documents associated with a specific recall, including the report submitted by the manufacturer. Click on the pdf that you want to see and you'll be able to view the document(s) associated with that recall on the NHTSA site.



If you are only interested in foreign campaigns that were reported within a specific period of time, you can specify that time period on the first screen.

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