

# CHANGE OF OWNERSHIP

## For Toyota Audio Multimedia Systems

The previous-generation Toyota Audio Multimedia platform in Toyota vehicles can easily be cleared to make way for a new owner. And when it comes to the new version (as seen in select 2022 and newer Toyota models), there are various options for driver and ownership changes throughout the life of the vehicle.

### WHAT'S IN THIS DOCUMENT?

#### What Dealers and Owners Should Do

<p>For Toyota's <b>previous-generation</b> Audio Multimedia system:</p>	<p>1. <a href="#">Deleting Personal Data &gt;</a></p>
<p>For Toyota's <b>new-generation</b> Audio Multimedia system:</p>	<p>1. <a href="#">Resetting the System &gt;</a></p> <p>2. <a href="#">Deleting the Current Driver Profile &gt;</a></p> <p>3. <a href="#">Resetting Profile Settings &gt;</a></p> <hr/> <p>4. <a href="#">Using the Toyota App to Remove Primary Profile &gt;</a></p> <div style="text-align: right;">  <p>IN-VEHICLE</p>    <p>TOYOTA APP</p> </div>

#### Dealer/New Owner to Enroll

<p>If the guest does not remove their <b>Primary Driver User Profile</b> from the vehicle prior to selling it, there are two methods to replace the Primary Driver.</p>	<p>5. <a href="#">Replacing Primary Driver via Detected Profile &gt;</a></p> <p>6. <a href="#">Replacing Primary Driver via Manual Setup &gt;</a></p>
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———— Note: Section 1 (below) applies to Toyota's previous-generation Audio Multimedia system only. ————

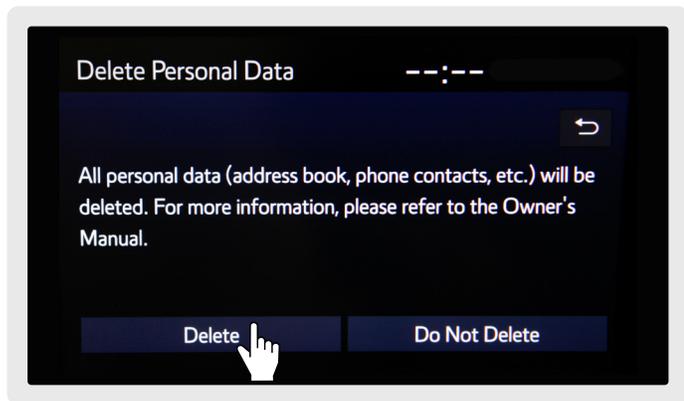
# 1. DELETING PERSONAL DATA



**1** Press **Apps/Menu** on the left side of the display, then select **Setup**.



**2** Select **General**, then **Delete Personal Data**. If Delete Personal Data is not showing, scroll down.

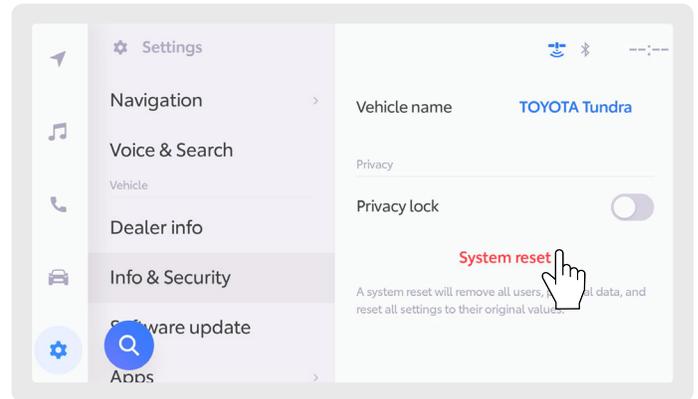
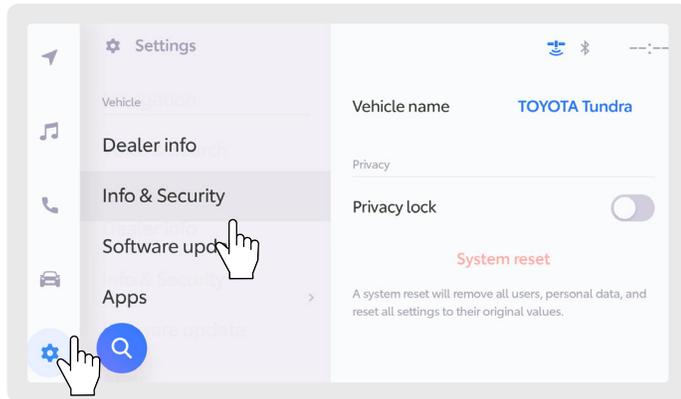


**3** Tap **Delete**, then **Yes**.

**Note: Sections 1-6 (below) apply to Toyota's new Audio Multimedia system only.**

## 1. RESETTING THE SYSTEM

HOW TO PERFORM	WHAT IT DOES	WHO CAN DO IT
<p><b>In the Vehicle</b></p> <ul style="list-style-type: none"> <li>↳ Settings</li> <li>↳ Info &amp; security</li> <li>↳ System reset</li> <li>↳ Reset</li> </ul>	<p>Restores the multimedia system back to its factory form prior to enrollment</p>	<p>The Primary Driver, when the profile is currently loaded onto the system</p> <p>Anyone, when there are no profiles saved/loaded to the vehicle (Guest Mode)</p>



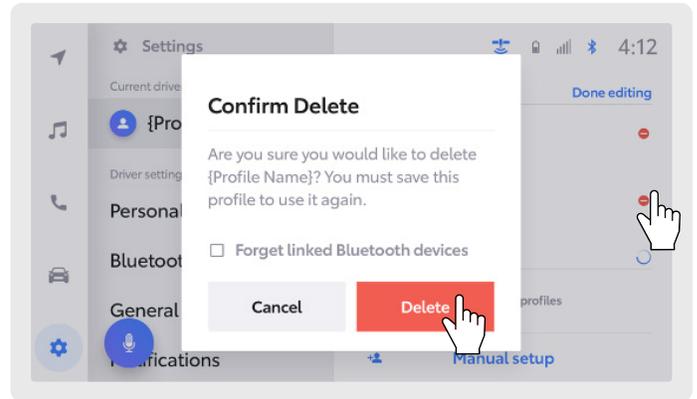
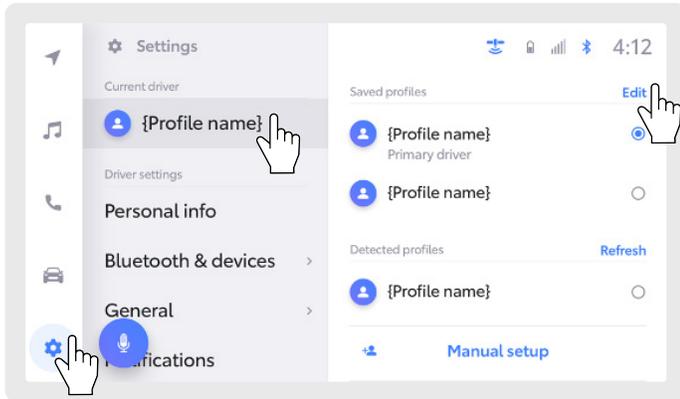
**1** Select the **Settings** menu and scroll down on the left side of the display, select **Info & security**.

**2** Then scroll through the submenu on the right, then tap the **System reset** option – select **Reset** to confirm.

## 2. DELETING THE “CURRENT DRIVER” PROFILE

HOW TO PERFORM	WHAT IT DOES	WHO CAN DO IT
<p><b>In the Vehicle</b></p> <ul style="list-style-type: none"> <li>↳ Settings</li> <li>↳ Edit</li> <li>↳ Select the profile</li> <li>↳ Delete</li> </ul>	<p>Deletes the profile from the list of saved profiles on the multimedia system</p>	<p>The Primary Driver or sub-Profile currently loaded onto the system</p>

## 2. DELETING THE "CURRENT DRIVER" PROFILE (CONTINUED)

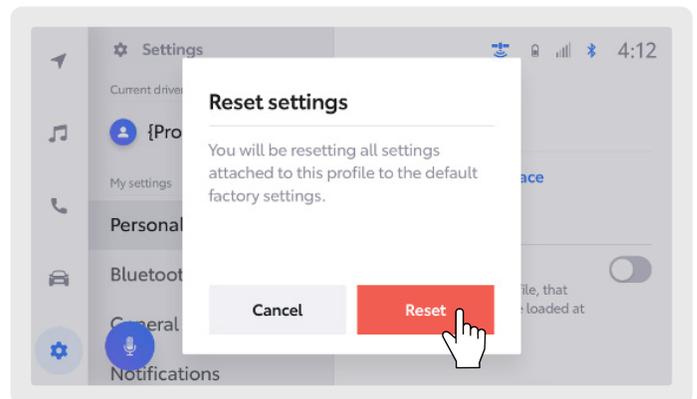
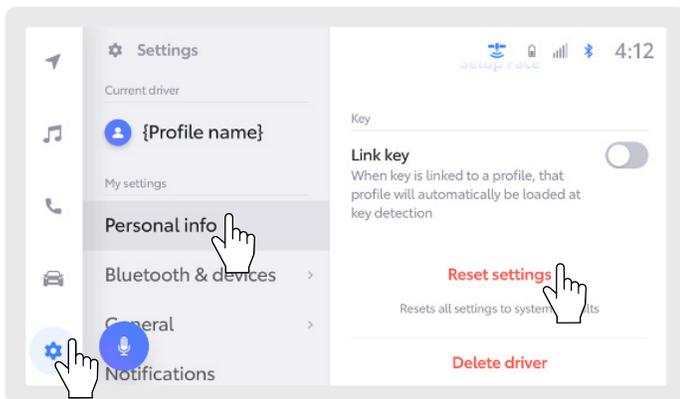


**1** Go to **Settings**, then **{Profile name}** and select **Edit** on the right side of the display.

**2** Select which profile(s) to remove from the list of saved profiles, and tap **Delete**.

## 3. RESETTNG PROFILE SETTINGS

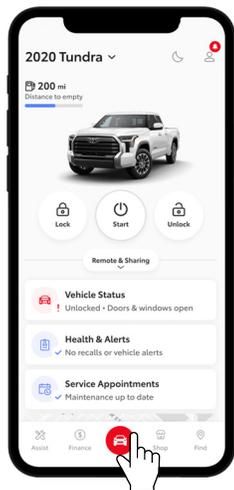
HOW TO PERFORM	WHAT IT DOES	WHO CAN DO IT
<p><b>In the Vehicle</b></p> <ul style="list-style-type: none"> <li>↳ Settings</li> <li>↳ Personal info</li> <li>↳ Reset settings</li> <li>↳ Reset</li> </ul>	Restores all personal display settings stored to the individual profile back to default settings	The profile that is currently loaded onto the system



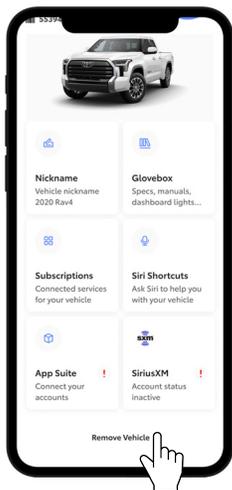
**1** Go to **Settings**, then **Personal info**. Scroll down the **Personal info** screen, select **Reset settings** and tap **Reset**. Once confirmed, the settings are restored to default.

<b>SETTINGS THAT ARE RESET:</b>	1. Navigation preferences	3. Radio favorites
	2. Music streaming preferences	4. Vehicle and notification settings

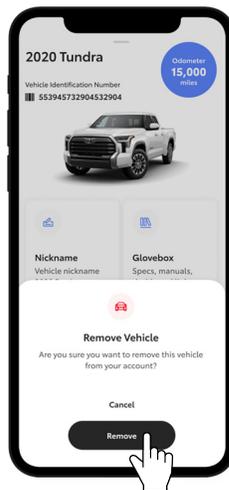
## 4. USING THE TOYOTA APP TO REMOVE A PRIMARY PROFILE



**1** Tap the vehicle icon on the Remote Services & Sharing screen.



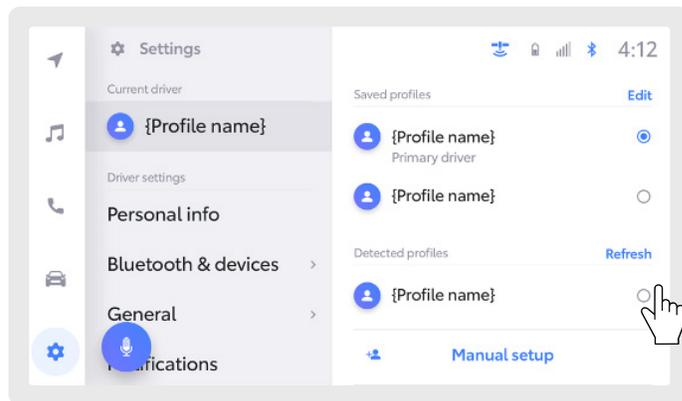
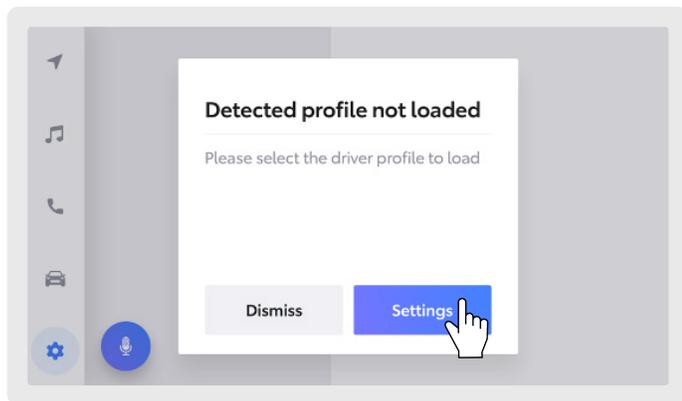
**2** Scroll down to the bottom of the screen, then tap **Remove Vehicle**.



**3** Tap **Remove**.

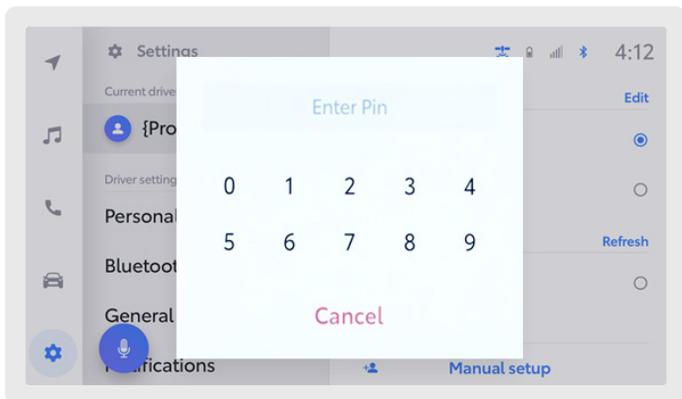
## 5. REPLACING THE PRIMARY DRIVER VIA DETECTED PROFILE

HOW TO PERFORM	WHAT IT DOES	WHO CAN DO IT
<p><b>In the Vehicle</b></p> <ul style="list-style-type: none"> <li>↳ Settings</li> <li>↳ Detected profiles</li> <li>↳ Enter PIN</li> <li>↳ Save as primary driver</li> <li>↳ Enter phone number</li> </ul>	<p>Deletes and replaces the existing Primary Driver and sub-Profiles with a new Primary Driver Profile</p>	<p>Both the dealer and new owner can “Replace Primary Driver” once registered with the Toyota app and the profile is detected by the vehicle</p>

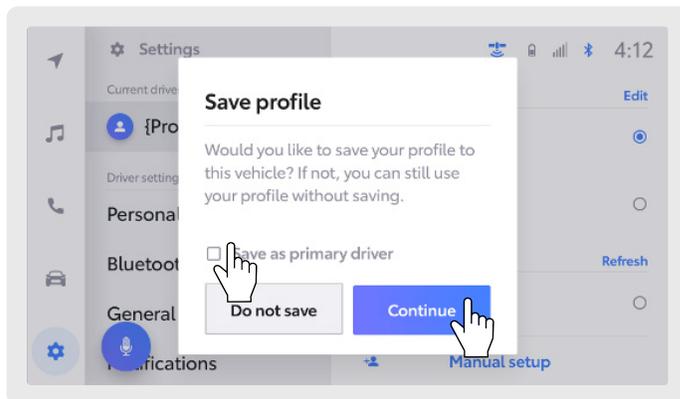


**1** With the vehicle ignition turned on, a notification will appear when a profile is detected but not loaded. Tap **Settings** to load the profile. Select the detected profile to load it to the vehicle.

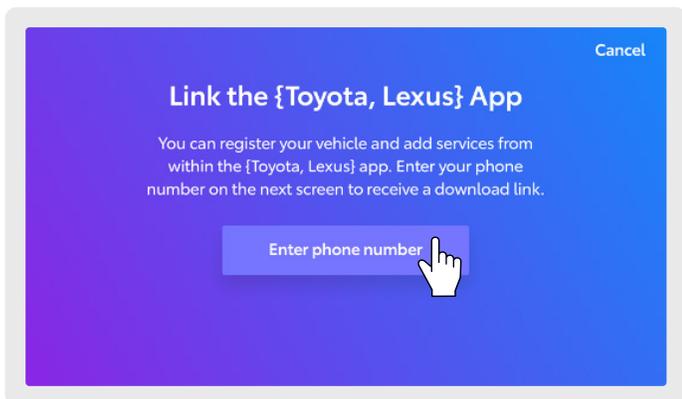
## 5. REPLACING THE PRIMARY DRIVER VIA DETECTED PROFILE (CONTINUED)



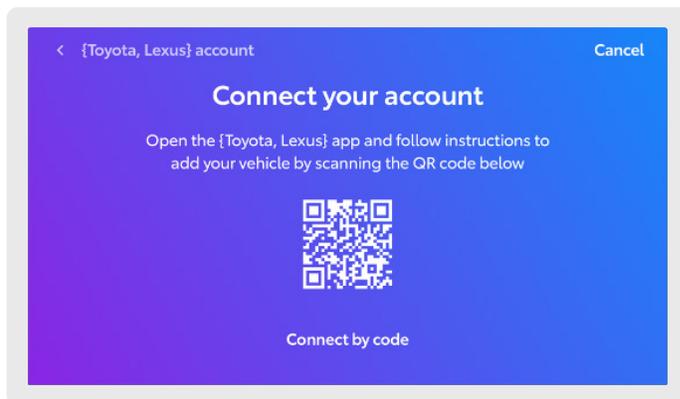
**2** Then enter the profile PIN.



**3** Tap **Save as primary driver**, then tap **Continue**.

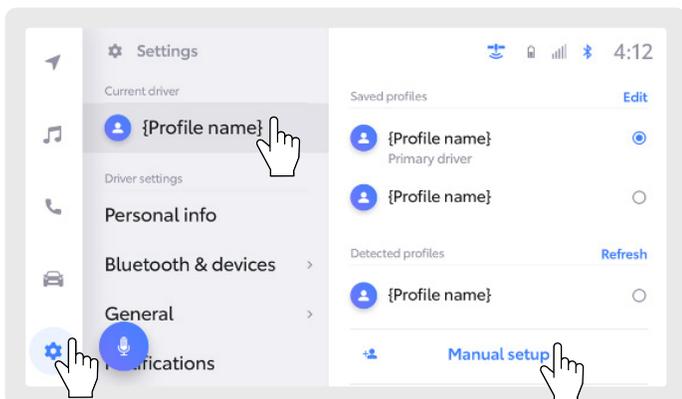


**4** Select **Enter phone number**, then enter the 10-digit mobile number, then either select the link within the SMS message or select **My garage** and **Add your vehicle**.

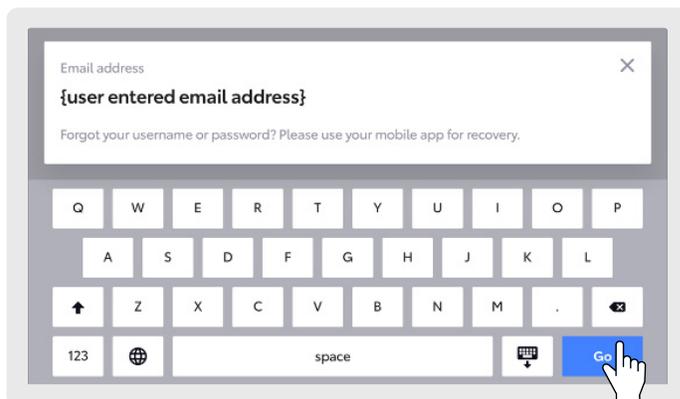


**5** Select **Scan QR code** to access the camera, then scan the QR code on the multimedia screen.

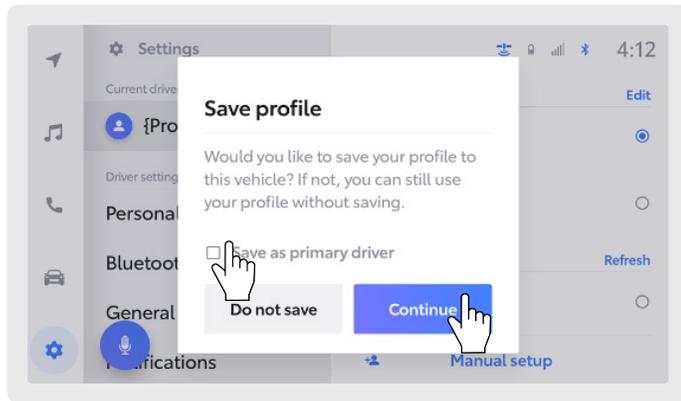
## 6. REPLACING THE PRIMARY DRIVER VIA MANUAL SETUP



**1** Select **Settings**, then **{Profile name}**, then **Manual setup**, and tap **Continue**.



**2** Enter the email address used to register the Toyota account, then enter the account password and select **Go**.



- 3 Select **Save as primary driver**, then tap **Continue** to replace and remove all other profiles.

## ADDITIONAL INFO

Remember, if the Primary Driver is deleted, replaced, or a system reset is completed, **active trials or subscriptions will be canceled**, and an email notification will be sent to the Primary Driver. After removal of the Primary Driver, the **enrollment process is required** to activate telematic services.