



July 17, 2018
SGS
2022 HELENA ST
AUROA, CO 80011

Toyota Motor North America, Inc.
1588 Woodridge Ave.
Ann Arbor, MI 48105
(734) 546-4452

Dear SGS,

SGS Environmental Testing Center has been contracted by Toyota Motor North America to procure customer vehicles as part of the In-Use Verification Program (IUVP), an exhaust emissions test program required by the Environmental Protection Agency (EPA). Your [REDACTED] model vehicle has been randomly selected as a candidate for this program. Eligibility for this program is limited to vehicles with a minimum of 50,000miles on the odometer.

Participation in this program is completely voluntary. If you choose to participate and your vehicle is selected, you will receive:

- ✓ A \$«Incentive» incentive check upon completion of the program.
- ✓ Free use of a late model Toyota vehicle while participating in the program. If you do not require a rental vehicle, we would offer you an additional incentive.
- ✓ A full tank of fuel in both your loaner vehicle and your vehicle when it's returned.
- ✓ Your vehicle washed and the interior cleaned upon return.
- ✓ Convenient exchange of vehicles at Environmental Testing Center's testing facility located in Aurora, Colorado.
- ✓ Lab tours available upon request.

All testing will be completed indoors on a dynamometer (treadmill-like device) under normal driving conditions at SGS Environmental Testing Center's Research Center in Aurora, CO. The normal testing length is 3-5 working days. After arriving at the test facility, approximately 100 miles of driving will be required to complete the evaluation. In the event a repair or a replacement of a part is required, it will be completed by a qualified Toyota Technician using Toyota parts at no cost to you.

If you would like to participate, please fill out and mail the enclosed post card and include a phone number where you may be reached. Please correct any erroneous information on the address label. During the program, your vehicle will be safeguarded and fully insured by SGS Environmental Testing Center.

If you have any questions or require additional information, please contact [REDACTED]

Thank you for your time and interest in this program.

Sincerely,

[REDACTED]

[REDACTED]